

# SHELLY BANKSON

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## PROFESSIONAL SUMMARY

Professional Software Developer/Analyst who is a highly motivated and energetic self-starter with exceptional analytical, organizational, and communicative skills. Proficient at developing reports, applications, and processes matching the customer's needs and requirements. Skilled at working as a team member or individually and experienced in various methodologies, technologies, programming languages, and data standards.

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## CORE COMPETENCIES

- SQL
  - ODBC Query Tool
  - Software Development Life Cycle (SDLC)
  - Microsoft Office
  - Customer/Vendor Management
  - Technical/Software Support
  - Technical/User Documentation
  - Task Management
  - Process Automation and Improvement
  - Report Creation and Tools
  - Oral and Written Communication
  - Project Management
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## PROFESSIONAL EXPERIENCE

### **Ontario Systems, Muncie, IN (12/2014 – 7/2020)**

#### **Application Developer (8/2017 – 7/2020)**

#### **Analyst, Data Migrations & Interfaces (12/2014 – 7/2017)**

- Worked directly with clients to gather requirements, discuss expectations, and create enhancements to the software for their specific needs.
- Facilitated new client implementations on Artiva RM working in collaboration with the Client Onboarding Team in a technical liaison role.
- Developed and maintained reusable tools and modules to create efficiencies and increase the speed of implementations.
- Created technical documentation of software features for internal company use and step by step client specialized process instructions.
- Led and assisted data migrations which included preparing and transforming data from a client's existing system into an Ontario Systems software platform.
- Created and maintained SQL queries and reports.
- Developed, maintained, and reviewed version-controlled code utilizing a distributed revision-control tool.
- Created, documented, and managed requirements in a project management and issue tracking system.
- Led the Application Development Team as an agile scrum master which included facilitating and documenting sprint planning, daily scrums, retrospectives, and software demonstrations.

### **Hoosier Cancer Research Network, Indianapolis, IN (2/2004 – 11/2014)**

#### **Senior Clinical System Developer (7/2014 – 11/2014)**

#### **Database Developer Consultant (7/2010 – 7/2014)**

#### **Database Programmer (2/2004 – 7/2010)**

- Managed simultaneous implementation of new oncology clinical trial software package and ongoing administration of legacy software with multiple projects in each.
- Collected requirements, designed and created electronic case report forms, programmed edit check logic utilizing SQL, PL/SQL, and VB Script, and performed unit testing for clinical databases utilizing good clinical practices and regulatory requirements.
- Managed portfolio of electronic case report forms.

- Generated and maintained listings, reports, and summaries on a regular basis and as requested from an Oracle database.
- Managed relationship with software vendors.
- Managed end user system access and support requests.
- Developed standard operating procedures, technical, and user documentation.
- Assisted with implementation of Microsoft Project.
- Completed successful company relocation as the IT lead.

**Walther Cancer Institute, Indianapolis, IN (1/2003 – 10/2005)**

**Programmer and Network Associate (7/2004 – 10/2005)**

**Programmer (1/2003 – 7/2004)**

- Developed organization and affiliate websites using Unity Server, HTML, Homesite, and Dreamweaver.
- Assisted in various network and user support.

**Early Career**

- Designed and constructed Java Server Pages, servlets, handlers, and components using HTML, JavaScript, and CSS in a JBuilder environment on a User Interface team.
- Followed the Rational Unified Process by creating models in Rational Rose and change tracking in Rational ClearQuest.
- Developed a work forecast system for internal engineering staff following the waterfall SDLC model using PowerBuilder connecting to Oracle and Microsoft SQL Server databases.
- Participated in a co-op position with the Information Systems Response Center help desk.

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**EDUCATION**

- BS in Computer Information Systems, Indiana Institute of Technology, Fort Wayne, IN
- AS in Software Applications and Programming, ITT Technical Institute, Indianapolis, IN